

Day Spa Steambath CT Series

limited warranty
for CT products
installed within
the United States
and Canada

mr.steam®

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1-800-76-STEAM • Fax: 718-472-3256
www.mrsteam.com • email: info@mrsteam.com

West Coast:

9410 S. La Cienega Blvd., Inglewood CA 90301
1-800-72 STEAM • Fax: 310-216-2944

Mr.Steam® warrants that its CT Series Day Spa steam bath products and accessories (collectively, CT Products) when installed within the United States or Canada are free from defects in materials and workmanship for a period of one (1) year from the date of Mr.Steam's invoice to its purchaser.

Mr.Steam will repair or replace (at its option) a CT Product if it fails to conform to this limited warranty. All warranty work will be performed without charge when the CT Product is returned to the location designated by Mr.Steam within the applicable warranty period.

Terms, Conditions, and Exclusions

This limited warranty is non-transferable and applies only to the original purchaser. This limited warranty does not apply to a CT Product which is sold "as is" or in a damaged condition. This limited warranty does not apply to repairs or replacement necessitated by any cause beyond the control of Mr.Steam including, but not limited to any malfunction, defect or failure caused by or resulting from unauthorized service or parts, improper maintenance and/or problems arising from modification, or repair by any person not authorized by Mr.Steam, abuse, misuse, neglect, accident, incorrect power line voltage, fire, flood, or other Acts of God. CT PRODUCTS MUST BE INSTALLED, OPERATED, AND MAINTAINED IN ACCORDANCE WITH MR.STEAM'S INSTRUCTIONS. FAILURE TO FOLLOW THE INSTALLATION, OPERATION, OR MAINTENANCE PROCEDURES OR USE OF UNAUTHORIZED PARTS AUTOMATICALLY VOIDS THIS WARRANTY. Users are responsible for the suitability of the CT Products for their application. This warranty does not apply to expendable parts which are required to be replaced in the ordinary course of operation. This limited warranty does not cover any costs incurred for the removal or reinstallation of the CT Product.

To ensure expedient processing of any warranty claim, a Return Materials Authorization (RMA) is to be obtained by the original purchaser and prominently shown on any correspondence or packages. Returns made without a RMA will not be processed.

To obtain a RMA, call 1-800-76 STEAM (East Coast) or 1-800-72 STEAM (West Coast). The original purchaser is responsible for all shipping charges. All CT Products returned pursuant to a RMA must be shipped freight prepaid. Proof of purchase (original sales receipt) identifying the model number and serial number must accompany all warranty claims.

Returns will be examined by Mr.Steam. If in the judgment of Mr.Steam the defect in workmanship or materials is not subject to the limited warranty, any returns or repairs thereafter made shall be at the request and expense of the original purchaser.

THE FOREGOING IS IN LIEU OF ALL EXPRESS OR IMPLIED WARRANTIES AND MR.STEAM DOES NOT ASSUME OR AUTHORIZE ANY PARTY TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

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